

REQUEST FOR INFORMATION CAD/RMS SYSTEM

Solicitation No. 19-0062

Chatham County, Georgia is interested in obtaining information concerning an integrated Commercial Off the Shelf (COTS) CAD/RMS system. Chatham County is researching functionality, features and capabilities of modern CAD/RMS systems to develop and publish a Request for Proposal (RFP). All information is welcome including specific information concerning:

- CAD/Mobile/RMS system integration
- The functionality of each major system (e.g., CAD, Mobile, GIS/mapping, Law Enforcement RMS, etc.)
- Modules of each major application
- Technical architecture information – Uptime, dependability, performance, continuity of operations/hot fail-over, disaster recovery
- System interface information – Federal, state and local databases plus third party applications including Power Phone Electronic Medical Dispatch
- System dashboard and reporting capabilities
- Business Intelligence solution options if different than above system reporting capabilities
- System configuration capabilities
- Approach regarding legacy CAD/RMS system data conversion and/or access to legacy CAD/RMS system data
- Support and warranty information

Chatham County Background Information

Chatham County has a residential population of approximately 290,000 and a tremendous service population - More than 13.4 million people visit Savannah/Chatham County yearly. Reference information includes:

- Chatham County - <https://www.chathamcountyga.gov/>
- City of Savannah - <http://www.savannahga.gov/>
- Savannah Chamber of Commerce - <https://www.savannahchamber.com/>
- Chatham County – Wikipedia - https://en.wikipedia.org/wiki/Chatham_County%2C_Georgia
- Chatham County 911 Executive Advisory Board <https://www.chathamemergency.org/links/e911.php>

Chatham County Public Safety Background Information

The Chatham County Public Safety Answering Point (PSAP) serves the following law enforcement, Fire/rescue and EMS agencies

- Chatham County EMS
- Chatham County Police
- Chatham County Sheriff
- City of Bloomingdale
- City of Garden City
- Isle of Hope
- City of Savannah
- City of Pooler
- City of Port Wentworth
- City of Thunderbolt
- City of Tybee
- City of Vernonburg

The above agencies and potentially new agencies in Chatham County will utilize the new CAD/RMS system.

Responses to the RFI

Responses to this RFI shall be submitted to the County in writing. Responses should be received by Friday, June 28 at 5:00 pm. Send three hard copies and one electronic version (e.g., DVD/CD/USB drive). All questions and information should be sent to:

Peggy Joyner
Purchasing Director
pjoyner@chathamcounty.org
1117 Eisenhower Drive Suite C
Savannah, Georgia 31406

Documents shall be identified with the vendor's name and contact information, and labeled on the outside of the envelope/box as "Request for Information for CAD/RMS System, RFI # 190062." Information submitted shall provide a clear understanding of the products and services that the vendor offers. Proprietary information that is submitted must be marked as such at the time of submission. Properly marked proprietary information will only be disclosed as required by law.

Vendors are encouraged to send any type of information that will describe their products and services. This includes screen shots, graphics, reports, white papers, presentations, technical requirements and multi-media. There is no page limitation to the RFI response.

It should be noted that the purpose of this RFI is only to obtain information, and does not preclude a vendor from responding to any future RFP should they decide not to submit a response to this RFI.

Disclaimer

This RFI does not, under any circumstances, obligate Chatham County to incur the vendor's cost in the preparation of a response, nor does it obligate the County to

pursue any contractual relationship with any vendor that responds to this RFI. There are no promises, terms, conditions, or obligations other than those contained herein. This RFI does not require any action or response from the County, administratively or legally.